



Getting started using the
Papilio3 Electric Vehicle
Charging Hub

University of Surrey

Getting started with the Papilio3 EV Charging hub

Charging Rates:

Debit or Credit card	60p/kWh
Staff & Students (via Fuuse app)	48p/kWh

To Access Discounted Rate:

- Download the **Fuuse app** and follow setup instructions.
- Email your app-registered name and email to sustainability@surrey.ac.uk.

If you don't have a parking permit, pay via [RingGo](#) alongside charging fees.

- Charge for a maximum of 4 hours to allow others access. Penalty charges may apply for overstaying.
- Charging restricted from 5 pm to 7 pm.
- For Fuuse app setup issues, **contact 03330 032 394**.
- For charging issues, **contact 3ti at 0333 234 3624**.

How to start a charging session:

Fuuse app



1. Download the Fuuse EV Driver App from Google Play or Apple App Store.
2. Set up an account and register your payment details.
3. Plug in your EV, find your charging site, and follow the in-app instructions.

Please see following slides for further details.

Note: The app is required to access the discounted staff/student tariff (see summary slide for details).

Contactless/ Chip & Pin



1. Plug in your EV.
2. Go to the payment terminal between Charge Points 1 & 2 (or 11 & 12 depending on your location).
3. Select/confirm the charge bay, then tap/insert your payment card (or phone with e-card).
4. Charging will start automatically.

QR Code



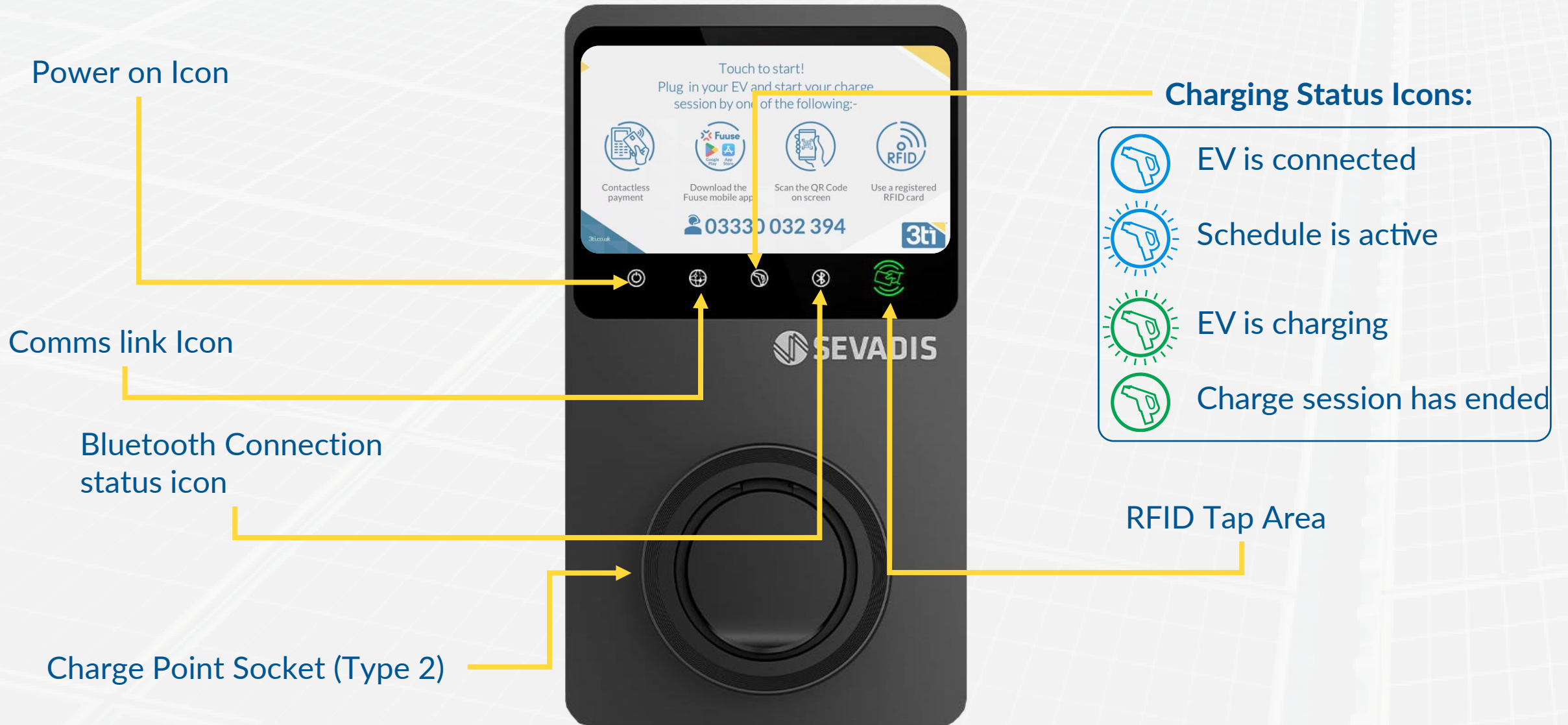
1. Plug in your EV.
2. Touch the Charge Point screen and scan the QR code displayed.
3. Enter payment details and start charging.

A **£40 pre-authorization fee** is applied and refunded after a successful charge. Fleet RFID cards allow free vend. Plug in and tap the registered RFID card to start charging. Charging speed is restricted from 5 pm to 7 pm, Monday to Friday.

Access to Staff & Student Discount Tariff

1. Download the Fuuse App and set up your account and payment details.
2. Email your name and Fuuse-registered email to sustainability@surrey.ac.uk to request discounted tariff access.
3. Your details will be forwarded to 3ti - Activation may take up to **5 working days**.
4. Once approved, you'll have access to the discounted rate.
5. To remove a driver, contact 3ti (info@3ti.co.uk) with the name and email to be removed.

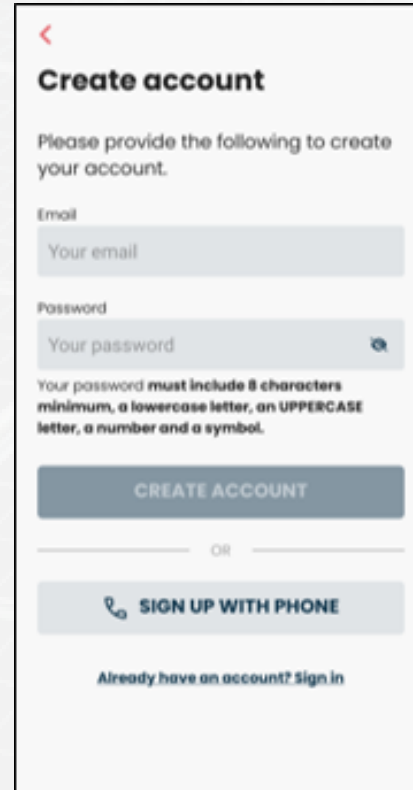
Charge Points (7-22kW AC)



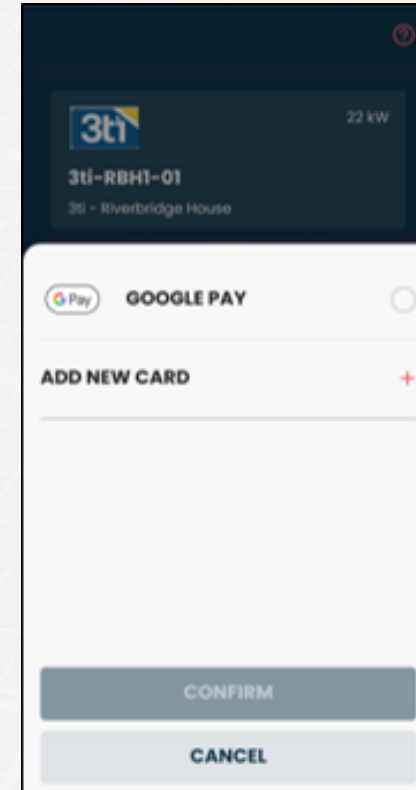
Setting up a Fuuse Account



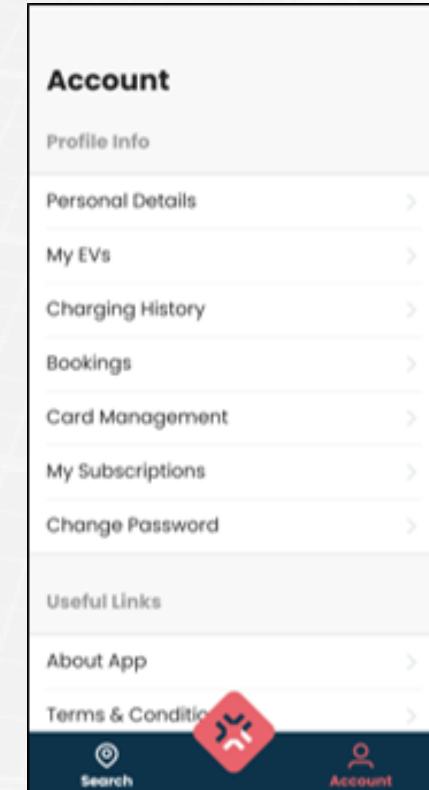
Welcome Page



Create Account
Or Sign-in

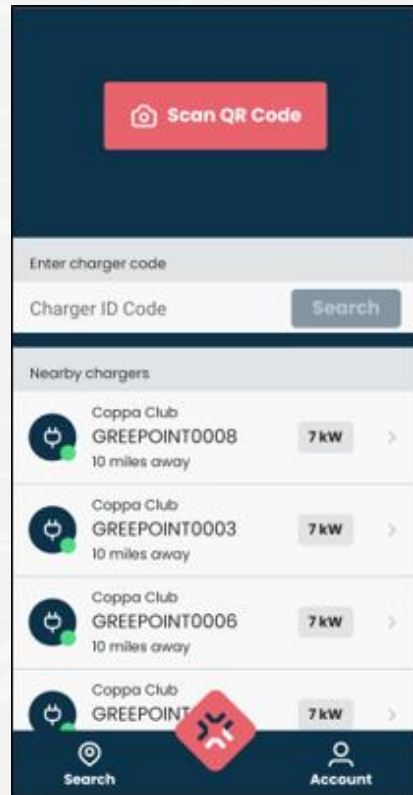


Add Payment
Card Details



Account Profile

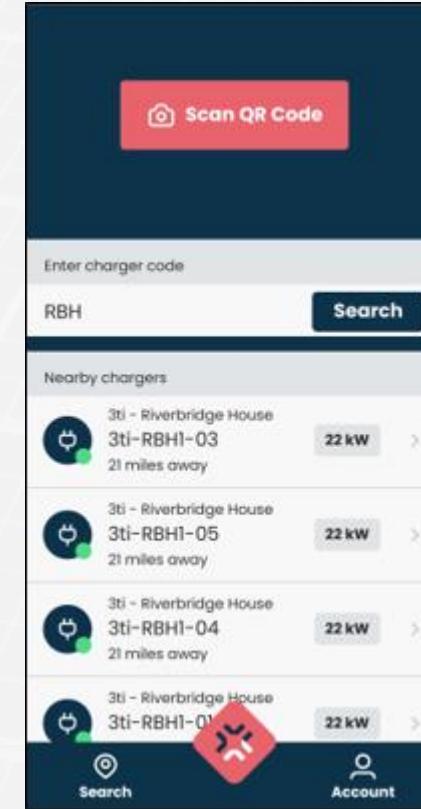
Locating the Charge point & Starting a Charge



Location
automatically
detected



Or Search on
Map



Or Enter Charger
Code or scan QR
code if present

Charging Fees & Help

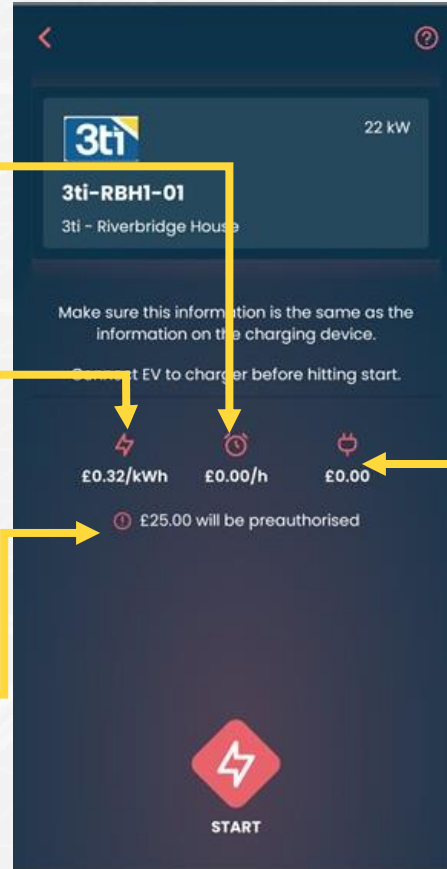
Overstay/idle
charge if applicable

Pence per kWh
user will be
charged

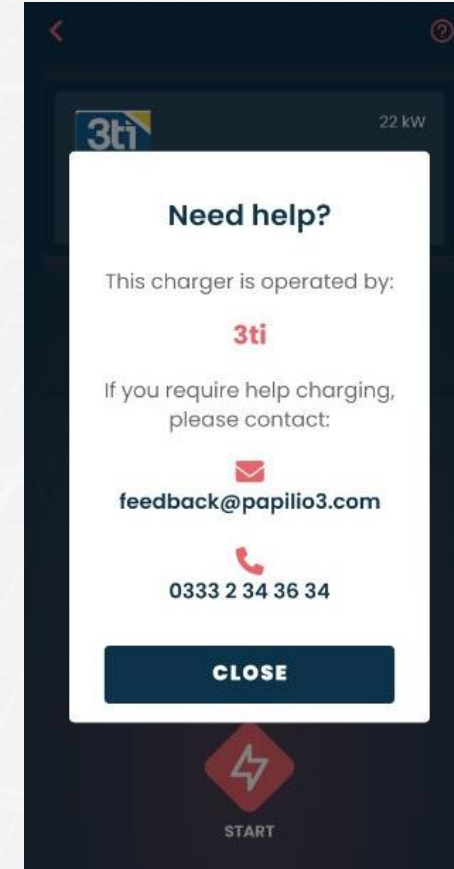
Preauthorisation
amount

(to confirm funds are
available – automatically
refunded once charge
successfully complete)

Connection fee/
Parking fee



Start Charge



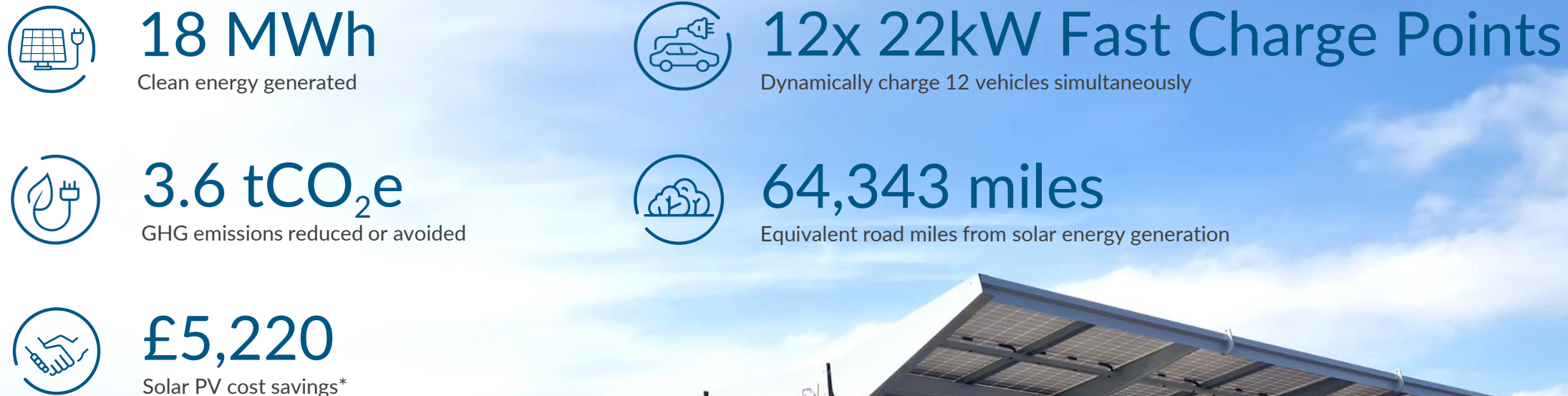
Help Page

What the charge point screen will look like:



What is Papilio3?

Papilio3 is a rapidly deployable clean, simple & smart EV solar charging hub that empowers workplaces and destinations to benefit from leading the EV and renewable energy transition through, "Driving on Sunshine."



*Grid electricity prices assumed at 29p/kWh



Sustainable charging in a safe & secure environment

CCTV, Waterproof shelter
& Integrated LED lighting

c.19 kWp of solar
c.18 MWh/yr solar
generation

Solar canopy with panel
orientation depending on location

Charge point lighting:
Dawn to Dusk with
battery backup system
& PAS Compliant

Independent data &
advertising screen.
Motion sensor activated
and remotely updated.

Fourteen 2.4m spaces
provides twelve EV charging
spaces with two accessibility
bays

Customer branding
& colour schemes

12 x 22 kW 3 phase fast
smart charge points

App, contactless & RFID

Customer set tariffs

Battery room – capacity for
up to 250 kWh and cooling

Driving On Sunshine®



For further
information
please contact



info@3ti.co.uk

+44 (0) 3332 343 703